

FAA Database & Software Updates

The Flightmaster is updated with new FAA data every eight weeks (56 days). This information comes from the National Flight Data Centers on the dates shown in the table on the back. Flightmaster, Inc., cannot and does not guarantee the accuracy of this data. Remember that navigation data is constantly changing. VORs are renamed or out of service, airways changed, airports closed, etc. Always use the Flightmaster in conjunction with current charts, and check with Flight Service before departure for all NOTAMs that may affect your trip. We recommend that VFR pilots update at least twice a year, and IFR pilots should update 4-6 times per year.

The Flightmaster software is updated at the same time as the FAA data. When you update your datapaks, you automatically receive both the current FAA data and current Flightmaster software.

- Please Read:** The checked items below apply to your purchase. Always follow the instructions for Updating Your Flightmaster on the back of this sheet whenever you wish to get current data from us.
- No Updates Prepaid:** You have not purchased an update subscription. You will be notified of Flightmaster Updates through the quarterly *Flying with Flightmaster* newsletter, or you can note the dates in the table on the back side of this sheet on your calendar. Single updates are \$50 for 2-day return delivery or \$55 for overnight.
- Update Subscription:** You have purchased a six (6) update subscription on a prepaid basis. This cuts the cost of each update dramatically. In addition we will send you a postcard notifying you when each update is available. You need not update each time we release new FAA data. However, we require that you update at least *twice* every calendar year. Unless you have purchased our Zero Downtime spare datapaks, you will need to return the datapaks in your Flightmaster to us for updating. The return freight on your update will be via:
 - UPS Red Overnight Delivery (\$180 per six updates)
 - UPS Blue 2-day Delivery (\$150 per six updates)
- Zero Downtime:** You have purchased a spare pair of datapaks for \$200 (a \$300 retail value). At the next FAA update, we will send you these paks with new Flightmaster software and FAA data. Upon receipt, you should install the update, verify that it is working properly, and then return the old paks to us to await the next update. The Zero Downtime option is only available in conjunction with one of the two update subscription plans. One set of paks per customer. Under no circumstances should you allow both sets of paks to be in use at the same time. If the outdated paks are not received by the next FAA update, you will be notified that an update is available, but you will not receive the next update until you return the outdated paks.
- Free Referral Update:** When a new Flightmaster purchaser is referred by an existing owner (and provides that owner's FM serial number at the time of purchase), both receive one free update as our way of saying, "Thanks!" We really appreciate the time and effort our customers spend spreading the word and giving hands-on demos to their friends and associates. To use your update follow the directions on the reverse side whenever you wish. Your update will be returned via UPS Blue 2-day delivery.

Updating Your Flightmaster

Please note the dates below. We will remind you of your updates in your quarterly Flying with Flightmaster newsletter. You should return your datapaks approximately a week after the dates listed below. We recommend that VFR pilots update at least twice a year and IFR pilots six times a year.

Before we can update your Flightmaster, you must send us the two datapaks from the back slots of the Flightmaster. These paks contain the FAA data and the Flightmaster software. *They do not contain any of the information you have entered into your Flightmaster.* All user-entered data is stored in the memory inside the main unit.

Unless you have purchased the "zero downtime" spare set of datapaks, returning your datapaks means that you will be without the use of your Flightmaster while your paks are in transit. We understand that you don't want to be without the use of your Flightmaster for long, so we try our best to turn around all updates within 24 hours—and often the day they arrive. We ship the paks back to you via UPS air, either 2-day or overnight.

Just so you know, your datapaks must be put through an ultraviolet eraser for 20-30 minutes before they can be reprogrammed. Then reprogramming takes 20 minutes for each pak.

Here are the steps you need to follow to update your Flightmaster:

- ① Remove your datapaks: exit AVIATION (press On/Clear from the main Flightmaster menu and answer Yes to the exit prompt), turn the Flightmaster Off, remove it from its plastic sheath, lay it on a hard flat surface (but one that won't scratch the unit; we use a small stack of paper or sectional on a table), and use your thumb to slide the datapaks out the side of the unit. Remove both paks. Then replace the unit back in its plastic sheath and leather case (if you have one).
- ② Put the paks in protective packaging. We recommend some bubble wrap within a cardboard shipping box. The datapaks are sensitive electronic devices worth \$300. Be sure to treat them that way. They should not bounce around inside the package, and the package should provide protection against crushing.
- ③ Include with your packs your full name, address, daytime phone, and *Flightmaster Serial Number!* If your address in our records should be changed, please say so. Tell us that you are returning the paks for an update. If these are the outdated paks returned under the zero downtime program, note that. If you are not an update subscriber, provide the appropriate check or credit card with your order. While we can usually figure things out if you leave out this information, it may delay your update.
- ④ Ship the paks by the carrier of your choice. Insure the paks for \$300. Also, Flightmaster, Inc., is located in a rural area. Federal Express does not guarantee morning delivery, and their "standard air" often does not reach us until the second day. UPS delivers in the early afternoon and picks up in the evening. We are one of the largest users of UPS and FedEx in the county, so the following address works fine for all deliveries:

Flightmaster, Inc., Lake Technology Park, McHenry, MD 21541

FAA DataBase Revision Dates				
(Please allow one week after these dates for the revision to be available)				
30-May-91	25-Jul-91	19-Sep-91	14-Nov-91	09-Jan-92
05-Mar-92	30-Apr-92	25-Jun-92	20-Aug-92	15-Oct-92

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